

Portfolio Decision

Notification of Decision Taken Under delegated arrangement



Portfolio: Housing Portfolio Holder

Decision Reference: HSG-013-2018/19

Subject: HOUSING SERVICE STANDARDS - PERFORMANCE REPORT 2017/18
AND REVIEW

Decision Taken:

- (1) That performance against the previously-agreed Housing Service Standards in 2017/18 (where measured), as set out in Appendix 1, be noted;**
- (2) That the proposed changes to the Housing Service Standards (as set out in bold italics within Appendix 1) be approved, and that the Tenants Handbook be updated; and**
- (3) That the Housing Service Standards, and performance against the Service Standards in 2018/19, be reviewed again by the appropriate Select Committee and the Tenants and Leaseholders Panel around June 2019.**

Call-in deadline: 9 October 2018

Full details of the portfolio decision can be found in the accompanying document(s) to this decision. These can be found at the bottom of the web page for this decision.